

Citilink Policy Regarding Buses Equipped For Persons With Disabilities

Our entire Citilink Fleet is accessible to persons with disabilities. As new buses are placed into service, each is equipped with a wheelchair lift or ramp and other equipment to assist persons with disabilities. Occasionally, due to such things as maintenance requirements of equipment or weather, Citilink will provide alternative transportation to persons unable to access a bus because of an inoperative lift or ramp, with an accessible vehicle within 30 minutes. Alternative transportation may be requested by asking the driver of the bus without a properly functioning lift to dispatch a vehicle to your location, or by calling the Citilink office directly at (260) 432-4546.